



Interior Door 7 Year Warranty

When stored, installed, and maintained as stated within this warranty document and subject to the tolerances and exclusions set forth wherein, Talbert Architectural Panels & Doors, Inc (TA) warrants its wood flush doors to be free of defects which would render them unserviceable or unfit for their normal recommended use for 7 years from the date of shipment.

This warranty extends only to the first purchaser of said door(s) and may not be enforced by any person to whom the said door(s) are transferred. Any implied warranties which the purchaser may have are limited in duration to 7 years from the date of shipment. There are no warranties, expressed or implied, made by the manufacturer beyond those set forth in this warranty. Warranty to include doors up to 4/0 x 9/0. All other door sizes exceeding listed dimensions are excluded from warranty.

Claims Procedure and Notice Requirement

Because TA cannot control the handling or exposure of doors after shipment, a specific duty of inspection is imposed upon the purchaser as a condition precedent to any claim under this warranty. Such inspection must be made upon receipt of goods and written notice of any claim must be given by the purchaser/installer to his/her supplier and to TA within 7 days of receipt for any defects which would have been apparent at the time of initial inspection. All parties must be afforded a reasonable opportunity to investigate the reported defect(s) before corrective action is attempted.

Repair, Replacement, or Refund Policy

TA's liability for defective doors covered by this warranty is limited to one of the following: (1) repairing the door(s) without charge or at TA's option, (2) replacing the door(s) without charge by delivery to the vendee of the replacements in

the same stage of fitting and/or finishing as was originally supplied or at TA's option, (3) refunding the original purchase price paid to TA for the door(s). TA will perform its obligations under this warranty within 30 days after an appropriate notice is given to it by the purchaser and shall not be liable for any repairs or replacements made without its prior written consent. If any unauthorized repairs, modifications, or replacements are made, TA shall be relieved of any and all liability under this warranty.

Exclusions and Limitations of Claims

TA shall not be liable for consequential, indirect, or incidental damages. There are no warranties, expressed or implied, made by TA beyond those set forth in this warranty. This warranty and TA's liability for defective material or workmanship is limited further: by the handling, installation and finishing instruction; by the definition of telegraphic and warp tolerances; and, by the exclusions, set forth in the following paragraphs of this warranty. TA shall be relieved of any and all of its obligations under this warranty with respect to any door which has not been handled, stored, installed, or finished in strict compliance with the handling, storage, installation, and finishing instructions set forth in this warranty.

Telegraphic and Warp Tolerances

1. Stile, rail, and core show-through (telegraphing) on flush doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100" in any three-inch span.
2. Warp shall not be considered a defect unless it exceeds 1/4" in the plane of the door itself. The following warp allowances are for 1 3/4" doors: doors wider than 3'-6" and less than 7' in height. The warp shall not exceed 1/4" in section 3'-6" by the height of the doors. Doors wider than 3'-6" and higher than 7', the warp shall not exceed 1/4" in any 3'-6" by 7' section. Doors up to and including 3'-6" wide and over 7' in height, the

warp shall not exceed ¼” in any 7’ by width of the door section.

Doors which are 1 3/8” thick, the warp shall not exceed ¼”, other than excluded below.

The term “warp” is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term “warp” shall include bow, cup, and twist. Measuring the amount of warp present in a door, the following method shall be used: bow, cup, and twist shall be measured by placing the straight-edge, taut wire, or string, on the suspected concave face of the door at any angle (i.e., horizontally, vertically, diagonally), with the door in its installed position. The measurement of bow, cup, twist shall be made at the point of maximum distance between the bottom of the straight edge, taut wire, or string, and the face of the door. Action on any claim for warp or telegraphing defects may be deferred, at TA’s option. For a period not to exceed twelve (12) months from the date of the claim. If a door has been installed prior to such claim being made, the door must remain hung in the original installation during the period of deferment to permit conditioning to humidity and temperature.

Jobsite Handling/Storage

The best-manufactured doors still require workmanship and proper care at the jobsite. Doors should not be delivered or accepted at the jobsite until all plaster and concrete work is dry and the building is closed to the weather. (conditions 25%-55% RH and 50°F to 90°F [10°C – 32°C])

Doors must be stored flat on a level surface at least 4” off the floor, in a clean, dry, well-ventilated area. Do not store outside. Use protective covering under the bottom door and cover the top to keep clean but allow air circulation under and around the stack of doors.

Doors should be handled with clean gloves. When moving doors, carry them. Care should be taken not to drag them across each other or against other surfaces.

Do not expose part of the wood face to light; keep entirely covered or entirely exposed. Otherwise a “sunburn” or shading of the door skin may occur.

Doors should **not** be subjected to abnormal heat, extreme dryness, humid conditions, or sudden changes therein. They should be conditioned to average prevailing relative humidity of the locality before hanging. Doors seldom need to be replaced due to warp. Temporary distortions will usually disappear when humidity is equalized.

Buildings where humidity and temperature are controlled provide the best storage facilities (recommended conditions 25%-55% RH and 50°F to 90°F [10°C-32°C]). Doors stored outside these recommendations will void all warranties.

Warping and oil-canning may occur, depending on the season and relative humidity, until the doors become conditioned to the humidity and temperature of the building

Installation

Extreme care must be used to prevent chipping veneer when cutting doors to length.

For exterior doors, use three hinges on 7’-0” in height or less, and four hinges on doors over 7’-0” in height. Exterior doors must be finished before being exposed to the weather. For all interior doors, use three hinges, except two hinges may be used for hollow core doors weighing less than 50 pounds or 6’-8” or less in height. All doors 7’-6” or higher require four hinges. Allow a fitting clearance of 1/16” on

the hinge side and 1/8” on the lock side.

When light or louver cutouts are made in exterior doors, they must be properly protected by sealing to prevent moisture from entering the core. When sealing of cutouts is not specified to be done at the factory, it should be done at the jobsite. Where installed in exterior applications doors must be adequately protected from the elements and properly sealed within 72 hours of installation.

Otherwise, this warranty is void. The utility or structural strength of the door must not be impaired in the fitting of the door, application of the hardware, cutting and altering the door for lights, louvers, panels, or any other special detailing.

Finishing

Doors are not to be considered ready for finish as you received them. Some doors may require more effort and attention to achieve consistent field finishing results. Before finishing, remove handling marks, fingerprints, raised grain, and the effects of exposure with a complete, thorough, final block sanding over all the surfaces of the door, using not less than 150 grit sandpaper, and clean thoroughly before applying sealer or finish, deep scratches must be steamed out before sanding. Sharp edges must be eased by sanding. Do not finish doors until a sample of the finish has been approved. Sanding and finishing should be done with the door in a horizontal position whenever possible.

Some species of wood contain a chemical which reacts unfavorably with certain finishes. Where possible, the surfaces should be tested for such unfavorable reactions. Applications of a sealer before finishing will usually prevent this difficulty.

Immediately after all fitting operations

(trimming, beveling, cutouts, hardware prep, etc.) or within 7 days of delivery and prior to finishing, hanging, or hardware installation; the top and bottom, all cutouts, and hardware recessed edges must be properly sealed with one coat oil base primer and at least two coats of a good quality grade oil base enamel paint, varnish, or lacquer. Allow adequate drying time between coats. Water base stains, paint or primers should be avoided because they raise the natural wood grain, may cause veneer splitting, and tend to highlight veneer joints.

A wash coat (thin sealer) must be applied prior to the use of dark stains to avoid blotchy appearance and/or sharp contrast in color from one door to another. This also helps lessen the “barber pole” effect (light/dark contrast) between veneer flitches across individual door faces; it is very difficult to obtain uniform colors on birch.

High gloss finishes are not recommended. They may accentuate the door’s natural construction telegraphing. The full beauty of the wood is best displayed by the use of satin or semi-gloss finishes. Exterior finishes must be used on the exterior face and all edges of the exterior doors. Dark doors should be avoided on exterior use.

The required finish process of all exterior doors is one coat of a good quality exterior grade oil base primer and two coats of a good quality exterior grade satin or semi-gloss paint, varnish, or lacquer. Allow adequate drying time between each coat. Test several doors for compatibility with your finishing system. If you encounter a problem, DO NOT PROCEED but contact your paint manufacturer for assistance. TA is not responsible for compatibility issues.

Special Instructions for Staining or Painting Birch Doors

In addition to the previous paragraph, birch doors must be given special care in the field finishing procedures. Lacquer based stains, sealers, and primers may cause separation or cracking and checking of the veneer. For staining, only oil base may be used. Birch must be filled and/or sealed before the stain is applied. If painting birch doors, they must first be thoroughly sealed with a quality oil base wood primer and sealer. Allow adequate drying time between coats, 24 hours or longer. Prior to painting, inspect for any visible splits or open seams which must then be filled with wood filler and sanded smooth. You may then proceed with a lacquer or oil base finish. This method must be followed, or the warranty is void.

TA is not responsible for the appearance of field finished doors. Failure to follow any of these industry accepted recommendations may void your warranty.

Matters Excluded from this Warranty

1. Unsatisfactory service or appearance caused by failure to follow recommended “jobsite handling”, “finishing”, and “installation” instructions appearing in this warranty, is not covered by the warranty.
2. The appearance of field finished doors is not warranted in any event.
3. Natural variations in the color or texture of wood are not considered to be a defect.
4. The warranty against warp does not apply to the following:
 - A. All 1 3/8” thick doors wider than 3’-0” or higher than 7’-0”.
 - B. Doors with face veneers of different species or grain direction on opposing faces.
 - C. Doors that are improperly hung, or do not swing freely.
5. This warranty does not cover:
 - A. Doors with cutouts for lights and/or louvers, any edge of which is nearer than 5” to any edge of the door.
 - B. Doors with cutout areas exceeding 40% of the area of the face of the door.
 - C. Doors with cutouts exceeding one-half the height of the door.
 - D. All doors having less than 4” between cutouts for lights, unit locks, closures and/or other hardware cutouts
 - E. Any delaminating or warpage caused by the failure to protect and properly seal all exposed surfaces of the door.
 - F. The appearance of high gloss finishes on any wood flush door, including plastic laminate, wood, Formica, or hardboard.
 - G. Telegraphing of exterior stave core (lumber core) doors.
 - H. Exterior doors are not covered under this warranty. Exterior doors shall be defined as any door not temperature and humidity controlled on both sides.